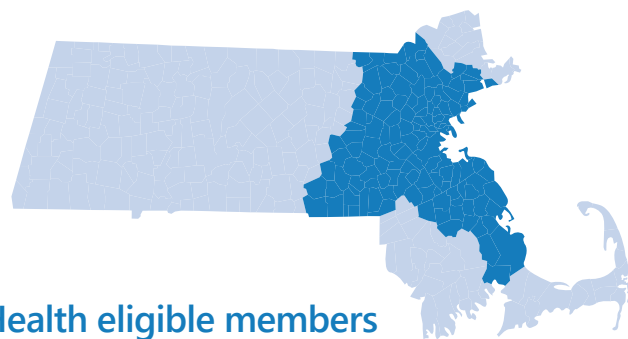


# Fallon Health-Atrius Health Care Collaborative (FACC)



## An Accountable Care Organization (ACO) for MassHealth eligible members

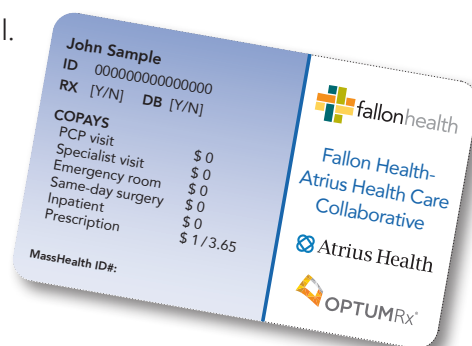
Fallon Health-Atrius Health Care Collaborative (FACC) is a MassHealth ACO—a partnership between Fallon Health and Atrius Health. As a MassHealth ACO, FACC is responsible for coordinating member care, enhancing the role of the Primary Care Provider (PCP), and delivering a more integrated and improved member experience. The FACC service area includes cities and towns in Worcester, Middlesex, Essex, Suffolk, Norfolk, and Plymouth counties.

The FACC provider network consists of all Atrius Health, in addition to a small affiliate network of providers.

### Some important things to note about Fallon Health-Atrius Health Care Collaborative:

- Members receive most of the same services covered under the MassHealth program, plus additional benefits\* and healthy “extras” offered by Fallon Health.
- The plan provides services for substance use disorder and mental health benefits.
- Members have access to the Oh Baby! Program, which offers a free convertible toddler car seat to expecting parents. Plus, women who are pregnant receive reimbursement for completed childbirth or sibling classes and other free educational resources.
- Members receive support and counseling services for tobacco addiction through Fallon Health’s Quit to Win program.
- Case Management programs are available for those with complex conditions, and Disease Management programs for heart disease, diabetes, chronic obstructive pulmonary disease, and asthma.
- The plan offers Teladoc®, a benefit allowing your patients to speak with a U.S. board-certified doctor by phone, video or mobile app—just in case they can’t get in touch with you for non-emergent situations.
- Members must choose a PCP from the FACC primary network.
- FACC affiliated providers will require a referral which is generated out of ProAuth by the PCP’s office.
- Fallon Health will allow 30 days for a retroactive entry of a PCP referral.
- Out-of-network services require prior authorization.

Visit [fallonhealth.org/atriushealth](http://fallonhealth.org/atriushealth) for more information.



\*Members are not eligible for It Fits! or infertility treatment.